**Tuan Linh**Business Analyst  **Email:** tuanlinh1404@gmail.com **Phone:** +84 909 420 198 **Skype:** live:tuanlinh1404

**Profile**

* Year of experience in Business Analyst role.
* Experienced with all stages of the software development life cycle in the Agile process & testing process.
* Have experienced in several domains: Banking & Finance, Medicine, Real-estate and CRM.
* Familiar with reporting tools: Jira, GitHub.
* Automation & Manual Tester for over 2 years of experience.
* Having knowledge in testing Web Application, Hybrid Mobile Application, and Window Application.

**Employment History**

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| **TMA Solutions** |  |
| Jul 2018 – Dec 2018 | **Manual Tester / Technical Writer** I started my testing career here, spent 2 months learning and working in various testing processes... After doing Manual Tester for quite some time, I applied for Technical Writer to learn flows and solutions for variety of projects |
| Sep 2019 – Jul 2020 | **Automation Tester** Later, I decided to change to Automation Testing for more challenges. Learning and writing test scripts using Robot Framework & Katalon for many testing projects... |
| **Freelance** |  |
| Jul 2020 – Jun 2021 | **Freelancer** After postponing my graduation for job, I decided this was the best time to continue it. So, I switched from a full-time position to part-time in order to still be able to maintain the necessary skills, and have time to finish my degree. |
| **Aperia Solutions** |  |
| Jul 2021 – Present | **Business Analyst**  Aperia helps me to pursue a professional Business Analyst career in both waterfall and Agile processes, after a year of learning how to host meetings, refine requirements, documenting and diagramming charts (flows, states, wireframes, ...) of projects. Therefore, I am confident in looking for other opportunities in my Business Analyst career. |
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| **Career Orientation** | I’m always fascinated with working directly to client/end user; therefore, I can get to know my customer’s problems and able to give out my solutions then transfer to development teams. |

**Education**

Jan 2016 – Dec 2020

**FPT University**  
Bachelor of Software Engineering

**Skills**

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| **Business Analyst** |  |
|  | Verbal and written communication in English |
|  | Familiar with both Waterfall and Agile process |
|  | Experience in using Documenting/Diagramming tools |
|  | Advanced use of JIRA, Microsoft Excel, Word |
| **QA/QC** |  |
|  | Robot Framework in Python |
|  | Selenium in Java/C# |